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U.S. DEPARTMENT OF AGRICULTURE

Farm Service Agency

APFO SERVICE QUALITY SURVEY

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Aerial Photography Field Office 2222 W 2300 S Salt Lake City, Utah USA 84119-2020

Phone: 801-844-2922 Fax: 801-956-3653 http://www.apfo.usda.gov

Dear Valued Customer:

As part of our ongoing effort to improve our service, I invite you to participate in this Service Quality Survey.

We hope your recent experience has been a good one, but whether your opinion is positive or negative, we'd like to hear from you. *Your opinion is extremely important to us*.

If it would be more appropriate for another person to complete this survey, please pass it along to them. Responses can be submitted on site in the counter box, faxed to (801) 956-3641 (Attention: Customer Service Supervisor), online (preferred method) at http://www.surveymonkey.com/s.asp?u=767433225540, or you may complete, save, and email this form directly to appo.sales@slc.usda.gov by visiting http://www.appo.usda.gov and click on "Forms".

Sincerely,

Customer Service Section Supervisor

COMPLETE SURVEY					
The Aerial Imagery Specialist helping me was:		2. Order Number (If available)		3. Email Address	
4. As for Customer Service, I am treated with courteous/tactful behavior with timely and accurate products/service in a positive professional manner.					
□ A	Always		Usually		Seldom
5. Information or Communications are clear, correct, timely and presented in an understandable manner.					
□ A	Always		Usually		Seldom
6. My time spent researching or requesting help was time well spent as I received the product without requiring revisions.					
A	llways		Usually		Seldom
7. Comments					

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